



Wisper Bike Manufacturer's Warranty*

To validate the Wisper Bikes Warranty the retail customer must register the bike at <http://www.kellsoft.net/wisper/Warranty-Registration-Form.php> within 14 days of purchase.

The product in should only be used accordance with the user manual. Wisper Limited offer a limited warranty of on the following items.

The main frame – 6 years

Gears, bearings, motor shell, hub motor, front forks – 2 years

Handle bar controls, brakes (excluding brake shoes and pads) – 2 years

Controller and Charger – 2 years

Battery casing, battery leak, battery capacity step-down more than 30% – 2 years

Paintwork (excluding deliberate or accidental damage) – 2 years

Front axle, flywheel or chain wheel – 2 years

Electro plating, on wheel rims, rack and kickstand – 2 years

Other cases that render the bike unsafe to use – by negotiation.

If the product has a quality fault within 15 days of delivery the part will be repaired or replaced or in exceptional circumstances Wisper Limited may replace the whole vehicle.

The period of assurance shall commence from the day delivery was made to the retail customer, or from the day the retail customer collected the bike from the retailer.

To validate this Warranty the retail customer must register the bike at <http://www.kellsoft.net/wisper/Warranty-Registration-Form.php> within 14 days of purchase.

Exceptions to Limited Warranties

Damage resulting from misuse, not maintaining the vehicle or not following the guidelines within Wisper Limited's user guide

Accidental or deliberate damage.

Damage due to private repair or alteration by user or unauthorised service centre.

Failure to produce invoice or proof of purchase.

Spare parts and components worn in normal use.

Failure to register your bike at <http://www.kellsoft.net/wisper/Warranty-Registration-Form.php> within 14 days of purchase.

Failure to have your bike safety checked and the spokes tightened within 300 miles or six months of purchase.

* correct at Dec 2009